

PayPal, Inc.  
Attn: Litigation Department  
2211 North First Street  
San Jose, CA 95131

Dear PayPal,

Thank you for notifying me of your upcoming policy change that, were I to join with a group of my fellow citizens, removes my right to a civil trial under Amendment VII to the United States Constitution.

I realize that the Constitution is a big inconvenience for you, so I fully understand why you'd prefer that it didn't affect your behavior as an institution. Well, actually, I guess you must not mind it as much when it guarantees you things like the right to exclusive use of your inventions for a limited time, and the right to spend as much money as you want on political campaigns. I noticed that your policy update didn't include any language barring those parts. Maybe you just forgot to post those pages of the policy update? HTML is a difficult language to master, it's true!

Anyway, I understand why you would prefer binding arbitration, with a company you get to hand select, instead of something so fickle and unpredictable as the United States judicial system. Arbitration is run by corporations, which – as history has amply demonstrated – are always fair and altruistic. Being a corporation, you probably feel a lot more comfortable with another corporation adjudicating disputes between you and your customers, given that the alternative is to rely on a bunch of *anonymous citizens*. I mean, anonymous citizens don't know anything about how hard it is to run a company like PayPal from day to day. They aren't trapped inside a bunch of giant new fancy glass office buildings, fretting over what to do with \$4 billion in annual revenue. They might not appreciate how important it is for companies like PayPal to be immunized against damages for things like suspending a charity's payment account, or cutting off donations to people who need legal services, which I know you've done many times in the past (albeit for all the right reasons, I'm sure).

So, please understand that I mean no offense when I say that **I do not agree to your Agreement to Arbitrate** for my PayPal account:

Login e-mail:  
Name:  
Street:  
City/State/ZIP:  
Phone:

Authorized signature: \_\_\_\_\_

Call me old fashioned, but I just really like those dusty old court rooms with those funny robe-wearing fellows who use all those weird phrases like “facial challenge”. Hey, maybe I'll even get to see you there some day, with a few thousand of my closest friends, now that we've all sent you this letter!

Cheers,